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ASPIRE PILOTING MODULES No: 3-4

TITLE OF MODULE: Provision for third level Education Accessibility

/USE THE LIBRARY & ACCESS LIAISON OFFICER TRAINEE PROGRAM/

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MODULE DESCRIPTION





Type: Special Needs Introductory Module Training

Semester: TBD

Target Audience: university staff - potential access liaison officer in future, university and public library librarians, teachers, employees of Employment

centers

Teacher expertise: MA and/or PhD

Teacher: Nino Gogichadze, Khatuna Dolidze Nana Gochiashili, Tsira Barkaia

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Language: Georgian Prerequisites: N/A Restrictions: N/A

Supplementary regulations: N/A

Summary:

Access to higher education for the disabled people is no longer impossible, and concern about provision for that is gaining more importance and interest. There has been a noticeable rise in enrolment of students with special educational needs in many countries. University staff and lecturers need to have increased awareness of disability related issues in education and about practical support these students may require. This module is shaping the ground for development of the relevant services and provisions within universities.

This module merges two topics regarding access liaison officer responsibilities and librarian's special support duties. Module is compilation of joint workshops and assignments.

Areas of this module include: Individual and environmental conditions for learning, activity and participation, related to needs and/or disabilities such as (1) Sensory functions (vision and hearing), (2) Movement related functions (3) cognitive and learning difficulties, (4) Behavioral –emotional difficulties. Following key aspects will be covered:

- o Universal Design;
- o Convention about rights of people with disabilities
- o Social, Medical and Bio-Psycho-Social model of disability perception;
- o Awareness of special educational need issues;
- o Language and etiquette: The vitality of accurate terminology use;
- o Meeting the needs Visual Difficulties;





- Meeting the needs Hearing Difficulties;
- o Meeting the needs-Physical/mobility Difficulties;
- o Meeting the needs Cognitive Difficulties;
- o Meeting the needs Behavioral/Emotional Difficulties;
- o The importance and main characteristics organization and adaptation of Environment
- o Helpful communication hints when interacting with people with disabilities and special needs: visual, hearing, learning, mobility, speech difficulties.

Key areas of the module include need identification, increased participation promotion, basic interaction skills, sensory issues, also assistance - advocacy and cooperation techniques, with the output of increased accessibility at various education levels.

Overall aim:

The module is designed to deal with issues of special education for students with disability and provide University staff and lecturers with the awareness and training to support them.

To develop knowledge and understanding of learning characteristics and communication strategies of people with special needs and to get introduced to existing assistive techniques and technologies for increased communication and participation opportunities, when needed.

Learning outcomes:

Knowledge and understanding:

- 1. Understanding of philosophy of inclusion and provision of access.
- 2. Realizing the relative role in a supportive process: as a liaison officer/coordinator, as a librarian and/or education assistant Subject specific understanding and skills:
- 3. Understanding teaching and assistive strategies for people with disabilities and special needs in a process of education and employment.
- 4. Understanding of advocacy campaign peculiarities in regard to SEN education

Key skills

- 5. Software and hardware awareness and use
- 6. Application skills of some software available and relevant for the target group
- 7. Interest and need assessment knowledge and basic practical skills





MODULE STRUCTURE

ECTS credits: 2 credits Study Hours: **50 Hrs**

Taught Hours: 25 Hrs

Day 1: 3 Hrs

Day 2: 2 Hrs

Day 3: 2 Hrs

Day 4: 2 Hrs

Day 5: 2 Hrs,

Day 6: 2 Hrs

Day 7: 2 Hrs

Day 8: 2 Hrs

Day 9: 2 Hrs

Day 10: 2 Hrs

Day 11: 2 Hrs

Day 12: 2 Hrs

Independent Hours: 25 Hrs

Total: 50 Hrs

ASSESSMENT SCHEME

Types of Assessment:	Units:	Weighting:	Learning Outcomes:
Pre-test-awareness assessment	1	Not Relevant	1. Understanding of philosophy of inclusion and provision
Knowledge indication test			of access.
Post-test–awareness assessment	1		2. Realizing the relative role in a supportive process: as a
Knowledge indication test			liaison officer/coordinator, as a librarian and/or
			education assistant
			3. Understanding teaching and assistive strategies for
			people with disabilities and special needs in a process of
			education and employment.





4. Understanding of advocacy campaign peculiarities in
regard to SEN education
5. Software and hardware awareness and use
6. Application skills of some softwares available and
relevant for the target group
7. Interest and need assessment knowledge and basic
practical skills

Description of Types of Assessment

Assignment 1:

Selection of the service and practice provision tools

Assignment 2:

<u>Auditing of the service and practice provision tools and presenting summary of the results</u>

Assignment 3:

Developing action plans for changes

Assignment 4:

Finalization of the Accessibility policy

Assignment Criteria

Not applicable /Assignment are not evaluated

COURSE PLAN

Activity	Lesson Topic	Lesson Activities	Estimated student	Lesson Outcome	Assessment Forms
Day			work time in		
			minutes/ hours		
1.		a) Introduction (project overview getting to	30 Minutes	Understands the	Pre-test
		know participants)	30 Minutes	framework of	Awareness and
		b) Working in small groups "Concept of Ideal	30 Minutes	accessibility in relation to	knowledge assessment
		University"	20 Minutes	the concept of universal	
		c) Plenary presentation	15 Minutes	design	
		d) Break	10 Minutes		
		e) Presentation: "Universal Design"	15 Minutes		





	f)	Video about UD	10 Minutes		
	g)	Q/A			
	h)	Reflection/ Further plans			
2.	a)	Pre-test	10 Minutes	Recognizes the different	Topic relevant
	a)	Reflecting from the first session	15Minutes	needs of learners	knowledge assessment
	b)	Activity: "simulation of dyspraxia and	20 Minutes		
		dyslexia"	15 Minutes		
	c)	Discussion of impressions, barriers and needs	25 Minutes		
		in groups			
	d)	Presentations on Learning difficulties	15 Minutes		
	e)	Group work: Recognition of your role in	10 Minutes		
		improvement of accessibility in your facility			
		(Situational Analysis)			
	f)	Home assignment			
3.	a)	Presentation of group work	10 Minutes	International	N/A
	b)	Introduction to the ICF concepts of functional	40 Minutes	classification of	
		assessment	20 Minutes	functioning	
	c)	Home work verification of tools relevant to	20 Minutes		
		the participants practice to audit existing	10 Minutes		
		practices in relation to the UN Convention			
		("Assessment of accessibility according UN	20 Minutes		
		Convention on the Rights of Persons with			
		Disability. Article 9			
	d)	Group Work: Terminology and Attitudes			
		(Situation Analysis)			
4.	a)	Discussion : 'The Importance of Accurate Use	20 Minutes	Understands the	N/A
		of Language and conversational ethics		importance of accurate	
	b)	Pre-test	20 Minutes	use of language and	
	c)	Presentation: 'Medical and Social Model'	10 Minutes	terminology with regard	
	d)	Presentation: 'Bio-Psycho-Social View'	10 Minutes	to difficulties	
	e)	Discussion: 'Public Attitudes and Views	20 Minutes		
		towards People with Disabilities and/or	20 Minutes	Recognizing the systems	
		Special Needs'		and approaches	





	f)	Presentation: 'Negative and Positive	20 Minutes	supporting student with	
		Approaches towards People with Disabilities		special needs	
		and/or Special Needs in Society'			
5.	a)	Pre-test	10 Minutes	Has an ability to interact	N/A
	b)	Presentation: 'Meeting Needs of Persons with	30 Minutes	and communicate with a	
		Visual Difficulties when		person by considering	
		Interacting/Communicating		their visual needs	
	c)	Group Work - Practical Activity:	30 Minutes		
		Understanding the Difficulties Experienced by		Has an ability to	
		Persons with Visual Difficulties		comprehend and	
	d)	Presentation: Interaction in Developmental	20 Minutes	organize basic	
		and Educational process of Persons with		environmental changes	
		Visual Needs		considering the needs of	
	e)	Presentation: Assistive and Supportive	15 Minutes	person with visual	
		Resources for People with Visual Difficulties		difficulties	
	f)	Photo and Video Session – Discussion	15 Minutes		
6.	a)	Pre-test	10 Minutes	Has an ability to interact	N/A
	b)	Presentation: 'Meeting Needs of Persons with	30 Minutes	and communicate with a	
		hearing Difficulties when		person by considering	
		Interacting/Communicating		their hearing needs	
	c)	Group Work - Practical Activity:	20 Minutes		
		Understanding the Difficulties Experienced by		Has an ability to	
		Persons with hearing Difficulties		comprehend and	
	d)	Presentation: Interaction in Developmental	20 Minutes	organize basic	
		and Educational process of Persons with		environmental changes	
		hearing Needs		considering the needs of	
	e)	Presentation: Assistive and Supportive	15 Minutes	person with hearing	
		Resources for People with Hearing Difficulties		difficulties	
	f)	Photo and Video Session – Discussion			
	g)	Group Work – Discussion: Understanding the	15 Minutes	Has knowledge about	
		concept of Disability and Special educational	20 Minutes	disability and special	
		Needs		education needs with and	
				hearing difficulties	





7.	a)	Pre-test	10 Minutes	Has an ability to interact	N/A
	b)	Describing person in accordance to his/her	15 Minutes	and communicate with a	
		physical features.		person by considering	
	c)	Viewing with the UCCS Diversity Summit	45 Minutes	their physical needs and	
		2013 Dr. Rosemarie Garland-Thomson			
	d)	Training supportive items and describing	35 Minutes	Has an ability to	
		feelings and adaptation which are needed and		comprehend and	
		conducting such changes for temporary		organize basic	
		reasons		environmental changes	
	e)	reflection	15 Minutes	considering the needs of	
				person with physical	
				difficulties	
8.	a)	a)Pre-test	10 Minutes	Has some knowledge of	Post – test awareness and
	b)	Presentation related to features of cognitive	20 Minutes	Assistive technology in	knowledge assessment
		needs		practice/ software tools in	
	c)	Group work and application of some assistive	20 Minutes	relation to cognitive and	
		technologies		behavioral –emotional	
	d)	Presentation related to features of	20 Minutes	difficulties	
		behavioral/emotional needs			
	e)	1 11	20 Minutes		
		technologies			
	f)	Reflection/Future plans	10 Minutes		
9.	a)	Pre-test	10 Minutes	Is familiar with basic	
	b)	Presentation: about Universal Design for	20 Minutes	principles of UD for	
		learning		learning	
	c)	Group Work - Practical Activity: Discussing	25 Minutes		
		in the small group application of principles			
	d)	Adopting one example for their practice in small groups	25 Minutes		
	e)	Presenting adaptation considering UDL	30 Minutes		
	f)	Reflection/Future plans	10 Minutes		
10.	b)	Pre-test	10 Minutes	Shares and understands	
	c)	Group work- familiarization with the policy	40 Minutes	vision presented in the	





11.	documents of other universities. d) Discussion about approaches, services and wording e) Drafting and editing university policy about accessibility f) Reflection/Future plans a) Pre-test b) Course summarization c) Discussion about feasible provisions regarding liaison officer and support services d) Preparation for participation in National Awareness day e) Post test –covering all topic including awareness situation	40 Minutes 20 Minutes 10 Minutes 10 Minutes 20 Minutes 40 Minutes 40 Minutes 30 Minutes	Puts action to support development of accessible services for students with special needs		
12.	a) Attendance and participation in the awareness campaign activities	2 Hours	Participates in the advocacy event		
TRAINERS GUIDE Activity title Activity description Suggested materials					

Activity title	Activity description	Suggested materials
Presentations:	Trainer Conducts a presentation on the basis of pre-prepared overheads and provides	Internet Sources, Video, and reading
	training participants with information about topics presented in learning outcomes.	materials, stationary and so on.
Group Work:	1. Training Participants will experience the difficulties caused by various types of visual	
Practical Activities:	impairments by using various tools and resources in a university auditorium and halls.	
	To experience the needs of persons with visual impairment the resources are used, such	
	as: white canes - Hoover Canes, simulative eye-glasses and so on. The training	
	participants have an opportunity to move around while using the mentioned tools.	
	2. Training participants have an opportunity to learn several signs to establish basic	
	interactions with deaf persons, who know Georgian Sign Language. Signs such as: 'Hi',	





	'Goodbye', 'What's your name', What is your Sign Name?', 'My name is', 'My Sign Name				
	is', 'How are you?' 'I love you'; 'I want to study'. Training participants are provided with				
	Sign Language Alphabet and have a possibility to learn how to sign their own names				
	(after training session is over)				
C W. 1 W.1.	77:1				
Group Work: Video	Videos are used for video sessions, which demonstrate persons with visual impairments				
and Photo Show	or hearing impairments, who move around in space, learn by using assistive				
Small Group Work	Participant are given small assignment for discussion or preparation . The small group or				
	airron reconstring tools reconstring materials and consecuted doal resits the assistance ont with in the				
Plenary presentation	Participants after small group or home assignment are encouraged to presents work				
	result to all participants.				
Reflection,	Reflection, Summarization and future plan discussion is to stimulate personal interest in				
Summarization and	participants, help them analyze process and content and reflect about lessons learned,				





Evaluation

The pre and post test, questions and vignettes are used as the means of verification training efficacy.

Pre-test and Post-test content

The course is evaluated on the basis of anonymous testing. Participants are given test with course related content and their knowledge and attitudes are evaluated giants pre and post assessment.

The pre assessment is presented as the series of statement related to the session content and overall rate of success is indicated.

The post assessment covers all topics and serves to summarize training outcomes for each participant. The results are summarized and over success rate in indicated.

Pre-Evaluation

Two types of questions are used in pre-evaluation:

1. Training participants are independently presented with a vignette – 'Giorgi's Case' and try to give answers to questions prepared by the trainer.

Vignette: Giorgi's Case

- 1st-year student of Informatics, 25 years old
- Profoundly deaf in right ear, severe hearing impairment in left ear.
- Uses hearing aid
- Used Georgia Sign Language (GSL) support during secondary school
- No specific learning needs BUT written expression in Georgian is an area of concern.
- ➤ What safety concerns might there be?
- ➤ How will the safety needs be determined?
- ➤ Is ISL needed in the classroom?
- ➤ What learning supports will be needed?
- 2. Training participants answer the following **open-ended questions** on the basis of their knowledge and attitude:
- 1) What point should be noted when communicating with a person with visual





impairment? (Please, list the points)

2) What point should be noted when communicating with a person with hearing impairment? (*Please, list the points*)

Pre-evaluation forms are filled out by each training participants individually and independently.

Post-Evaluation

Training Post-evaluation is conducted with the same questions, particularly:

Vignette: Giorgi's Case

- 1st-year student of Informatics, 25 years old
- Profoundly deaf in right ear, severe hearing impairment in left ear.
- Uses hearing aid
- Used Georgia Sign Language (GSL) support during secondary school
- No specific learning needs BUT written expression in Georgian is an area of concern.
- ➤ What safety concerns might there be?
- ➤ How will the safety needs be determined?
- ➤ Is ISL needed in the classroom?
- ➤ What learning supports will be needed?

Open-ended questions

- 1) What point should be noted when communicating with a person with visual impairment? (*Please*, *list the points*)
- 2) What point should be noted when communicating with a person with hearing impairment? (*Please, list the points*)

Training participants put their effort to apply information and knowledge gathered from the two-day-meetings (5 academic hours in total) by answering the same questions as presented in pre-evaluation form.

Pre-evaluation forms are filled out by each training participants individually and independently.





LIST OF SUGGESTED LITTERATURE

List of Presentations

- 1. უნივერსალური დიზაინის პრინციპები -Principles of Universal design
- 2. ფუნქციონირების, შესაძლებლობის შეზღუდვისა და ჯანმრთელობის საერთაშორისო კლასიფიკაცია -ICF
- 3. სწავლის სირთულეები/ learning difficulties
- 4. წარჩინება ინკლუზიით- Making excellence inclusive

Course basic Reading Matterials Universal Design

- 1. Sheryl E. Burgstahler and Rebecca C. Cory, (2008) Universal Design in Higher Education From Principles to Practice
- 2. David T. Gordon, Jenna W. Gravel, and Laura A. Schifter, foreword by Martha L. Minow (2009) A Policy Reader in Universal Design for Learning
- 3. William Lidwell, Kritina Holden, Jill Butler, (2010) Universal Principles of Design, Revised and Updated: 125 Ways to Enhance Usability, Influence Perception, Increase Appeal, Make Better Design Decisions, and Teach through Design.
- 4. Sheryl Burgstahler, Universal Design in Education: Principles and Applications, An approach to ensure that educational programs serve all students, University of Washington Copyright©2012.DO-IT. From http://www.washington.edu/doit/Brochures/PDF/ud_edu.pdf retrived November 2013.
- 5. CAST (2011). Universal Design for Learning Guidelines version 2.0. Wakefield, MA: Author.
- 6. Quest of Learning Partners, 'Disability Awareness: Module 3 Language and Etiquette, Module 4 Disability Understanding the Issues', Quest of Learning Retrieved November 10,2013, from http://www.questforlearning.org/html/teachers.html

International classification of functioning

- 1. UN, 2010, Report of the Committee on the Rights of Persons with Disabilities
- **2.** WHO , International Classification of Functioning, Disability and Health (ICF-10) 2001. http://www.who.int/classifications/icf/en on 12.12.2013 .
- **3.** ჯოხაძე, წ., წერეთელი, მ., კვაჭაძე, ჟ., ლაღიძე, ა., ჭინჭარაული, თ., 2011 წელი, ინკლუზიური განათლება ცნებები და ტერმინები;

Learning difficulties

1. Loftus T.(2009) Supporting Students with Dyslexia, ahead





- 2. DAWN, NAIRTL (2008) "Guidelines for Academic Staff Teaching Students with Disabilities". Retrieved <u>From http://www.dcu.ie/sites/default/files/students/disability/word/dawn_teaching_guide_for_academics.pdf on 11.12.2013</u>
- 3. Oblinger D.G Ed. Learning Spaces (2006), Retrieved from https://net.educause.edu/ir/library/pdf/PUB7102m.pdf on 12.12.2013
- 4. KinaLearn.com: How a Dyslexic Brain Works A Simple Demonstration From http://www.youtube.com/watch?v=Z2CljD1gEiE On 09.12.2013.
- 5. Dyslexia international.com: Dyslexia and Perception, From http://www.youtube.com/watch?v=TxA rvSNpx8 On 09.12.2013.

Making excellence inclusive

- 1. Thomas L. and May H.(2009), Inclusive learning and teaching in higher education. From http://www.heacademy.ac.uk/assets/documents/inclusion/InclusiveLearningandTeaching_FinalReport.pdf on 21.01.2014
- 2. Williams A.D., Berger J. B., McClendon S. A. "Toward a Model of Inclusive Excellence and Change in Postsecondary Institutions" (2005). The Association American Colleges and Universities. Retrieved from http://citeseerx.ist.psu.edu/viewdoc/download?doi=10.1.1.129.2597&rep=rep1&type=pdf on 14.01.2014
- 3. The National Post-Secondary Education Disability Network Incorporated. New Zealand Code of Practice for an Inclusive Tertiary Education Environment for Students with Impairments, from https://www.fmhshub.auckland.ac.nz/4/3/files/kiaorite-codeofpractice-1.pdf.
- 4. Fry, H., Ketteridge, S., & Marshall, S. (Eds.). (2009) *A handbook for teaching and learning in higher education: enhancing academic practice,* (3rd ed.). New York: Routledge; retvied from http://122.129.75.35/articles/0415434637.pdf on 19.02.2014.

Public Attitudes and Views towards People with Disabilities

1. Providing public services to people with disabilities, A Self-Study Guide, The National Disability Authority from http://elearning.nda.ie/

Physical disability

 UCCS Diversity Summit 2013 Dr. Rosemarie Garland-Thomson from http://www.youtube.com/watch?v=G2HeKpYdc3Y&list=PLW8x9svgCihA1lcj5kpAyNbwogCqMbukn

Visual Impairment

- 1. კაპანაძე,მ., ბარქაია,ც., თვეითერმიდა, ქ., შარიქაძე, ი., პაჭკორია, თ., დემეტრაშვილი, გ., ოსიპოვა შონაისი, მ., 2008 წელი, "ვისწავლოთ ერთად ინკლუზიური განათლება", სმიტი, დ., *მხედველობის პრობლემის მქონე მოსწავლეების განათლების საჭიროებები,* გვ. 197 209; ფიკსდალი, ბ.,ჰეგა, ჰ., *სმენის დაქვეითება*;
- 2. http://acb.org/
- 3. http://www.afb.org/default.aspx





- 4. http://blindkids.org/
- 5. http://www.aao.org/
- 6. http://www.angelfire.lycos.com/
- 7. https://nfb.org/
- 8. http://viguide.com/

Hearing Impairment

- 1. ა.ბატუნაშვილი, 2008 წელი; "მოლაპარაკე ხელები" ქართული ჟესტური ენის ლექსიკონი;
- 2. http://listeningandspokenlanguage.org/
- 3. http://www.asha.org/
- 4. http://www.handspeak.com/
- 5. http://nad.org/
- 6. http://nih.gov/
- 7. http://www.phonicear.com/
- 8. http://www.listening-books.org.uk/
- 9. http://www.listening-books.org.uk/

Recommended Bibliography, Journals

- 1. Kirk, S., Gallagher, J.J., Coleman, M.R., Anastasiow, N.J., (2010). Educating Exception Children (13th Ed.). New York: Houghton Mifflin;
- 2. International Journal of Disability, Development and Education http://www.tandfonline.com/loi/cijd20#.Un-te_nTzuV;
- 3. European Journal of Special Needs Education http://www.tandfonline.com/loi/rejs20#.Un-s PnTzuV;
- **4.** International Journal of Inclusive Education http://www.tandfonline.com/loi/tied20#.Un-tUPnTzuV.

Website Links

- 1. http://www.ncbi.ie/
- 2. http://www.rnib.org.uk/Pages/Home.aspx
- 3. http://elearning.nda.ie/

http://web.tuke.sk/AC/projects/task.shtml





Pre-test sample

		3	ასუხის ფუ	რცელი		
ხაზით გამოყოფილ ადგილას წერილობით	მიუთითეი	თ შესაბ	ამისი პასუ	ხი:		
დაწესებულება, რომელსაც წარმოადგენთ_					_	
თქვენი სამუშაო გამოცდილება ამ დაწესებ	ულებაში წ	ელი	, თვე			
თქვენი ასაკი, თქვენი სქესი	, რამდენ	შეხვედ	<mark>ღ</mark> რას დაესწ	არით		
გთხოვთ, გაეცნოთ შეკითხვებს და დებულ	ებებს და აი	რჩიოთ	ი ერთი სწო	რი პასუხ	0.	
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თქვენს მიერ არჩეული პასუხი დააფიქსირე	ეთ პასუხის					ლების როგორი ნომრის გასწვრივ \checkmark აღნიშვნის
დასმით მიუთითეთ სწორი პასუხი						
პასუხის დაფიქსირების ნიმუში;						
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პასუხი ცხრილი

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13	ა)	გ)	გ)	დ)
14	ა)	გ)	გ)	დ)
15	ა)	გ)	გ)	დ)

ტესტის დებულებები

- 1. აირჩიეთ , რომელი დებულებაა სწორი:
 - ა)უნივერსალურის დიზაინის იდეა პირველად დაფიქსირდა სოციალურ მეცნიერებაში.
 - ბ)უნივერსალურის დიზაინის იდეა პირველად დაფიქსირდა დეფექტოლოგიაში.
 - გ)უნივერსალურის დიზაინის იდეა პირველად დაფიქსირდა არქიტექტურაში.
 - დ)უნივერსალურის დიზაინის იდეა პირველად დაფიქსირდა განათლებაში.
- 2. აირჩიეთ, რომელი დებულებაა სწორი:
 - ა) უნივერსალური დიზაინის მეშვებით ხდება გარემოს მორგება სხვადასხვა საჭიროების მქონე ადამიანებისათვის.
 - ბ) უნივერსალური დიზაინი უზრუნველყოფს გეგმარების, ისეთი ხერხების გამოყენებას, რომ ადამიანებისათვის შექმნას შეღწევადობისათვის მაქსიმალური პირობები.
 - გ)უნივერსალური დიზაინი უზრუნველყოფს გეგმარების, ისეთი ხერხების გამოყენებას, რომ ყველა ადამიანის ჰქონდეს ერთნაირი პირობები.
 - დ) უნივერსალური დიზაინის მეშვებით ხდება ყველა ადამიანის საჭიროების გათვალისწინება.
- 3. შედიხართ დაწესებულებაში, რომელიც ეტლის მომხმარებლისათვის ადაპტირებულია და კიბის უჯრედზე დამონტაჟებულია ეტლის გადამყვანი ელექტრო ლიფტი. მიუთითეთ უნივერსალური დიზაინის პრინციპებიდან რომელი არის დარღვეული ამ შემთხვევაში:
 - ა) ნაკლები ფიზიკური ძალისხმევის გამოყენებით სასურველი შედეგის მიღება;





- ბ) მოხმარების დროს მიმტევებლობა შეცდომების დაშვების მიმართ
- გ) ინფორმაციის ისე გადმოცემა, რომ მომხმარეზლისათვის ის ადვილად აღქმადია.
- დ)მომხმარებელთა თანასწორობა

სწორი პასუხები:

1	ა)	გ)	გ)	დ)
2	ა)	გ)	გ)	დ)
3	ა)	ბ)	გ)	დ)

Pre-evaluation and Post-evaluation

Open – ended Questions

- 1. What point should be noted when communicating with a person with visual impairment? (Please, list the points)
- 1. What point should be noted when communicating with a person with hearing impairment? (Please, list the points)

Vignette: Giorgi's Case

- 1st-year student of Informatics, 25 years old
- Profoundly deaf in right ear, severe hearing impairment in left ear.
- Uses hearing aid
- Used Georgia Sign Language (GSL) support during secondary school
- No specific learning needs BUT written expression in Georgian is an area of concern.
- ➤ What safety concerns might there be?
- ➤ How will the safety needs be determined?
- ➤ Is ISL needed in the classroom?
- ➤ What learning supports will be needed?



